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Date: 1-20-06 Signature: [Signature]  
(David J. Pongner)

Docket No.: 102374-0015RCE  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Robert Martin et al.

Application No.: 09/823,940

Confirmation No.: 7591

Filed: March 30, 2001

Art Unit: 2126

For: **METHODS AND APPARATUS FOR CALL  
SERVICE PROCESSING**

Examiner: H. N. Patel

**AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated October 20, 2005, please amend the above-identified U.S. patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Amendments to the Drawings** begin on page 6 of this paper and include an attached replacement sheet.

**Remarks/Arguments** begin on page 7 of this paper.

**An Appendix** including amended drawing figures and Exhibit A is attached following page 21 of this paper.